



March 1, 2016

TO: Care1st Health Plan  
Participating Provider Groups, Hospitals, Primary Care Physicians

Dear Care1st Provider:

RE: Announcing Care1st Health Plan's Behavioral Care Provider

Care1st Health Plan is proud to announce that Beacon Health Strategies will be our sole managed behavioral health organization contracted with Care1st Health Plan to provide behavioral care services effective April 1, 2016. Beacon Health Strategies will replace OptumHealth Behavioral Solutions as Care1st's behavioral health provider.

All Care1st \*patients will be notified in writing of this announcement, and are being instructed how to access care through Beacon Health Strategies.

You, your staff, the patient or a family member of the patient can call Beacon Health Strategies and talk to a case manager. Beacon Health Strategies case managers can be reached Monday-Friday 8:00 a.m. – 8:00 p.m. You may refer Care 1st patient to Beacon Health Strategies in the following manner.

**Medicare Advantage Members:** 866.752.4075

**Medi-Cal & Cal-MediConnect Members in San Diego:** 855.321.2211

**Medi-Cal & Cal-MediConnect Members in Los Angeles:** 855.765.9701

For Beacon Health Strategies' network provider, please refer to the website link below:

<https://www.beaconhealthoptions.com/>

If you have any questions regarding Beacon Health Strategies you may contact Care1st Provider Network Operations at (323) 899-6638.

Sincerely,

Steven Chin,  
Sr. Director - Provider Network Operations  
Care1st Health Plan

---

\*If a patient belonging to one of the below Medical Group, please contact the Medical Group directly for Behavioral Health providers:

Mercy Physician Medical Group	(909) 605-8000
HealthCare Partner Medical Group	(800) 403-4160
Heritage Provider Network	(800) 577-4701
Sharp Community Medical Group	(877) 257-7273
Sutter East Bay Medical Foundation	(916) 854-6600